Memorandum of Understanding

This memorandum of understanding (MOU) sets forth an agreement between the Department of Veterans Affairs (VA). Veterans Health Administration (VHA) and the National Nurses Organizing Committee. National Nurses United (NNOC/NNU). This MOU is entered pursuant to the provisions 5 U.S.C. Chapter 71 and applies to all registered nurses represented by NNOC/NNU regarding the implementation of the Annie Application.

- Should the Department implement the "Annie application" and other applications of "Annie", NNOC NNU bargaining unit employees may choose to use the "Annie Application" on voluntary basis.
- 2 The Department will ensure that all bargaining unit RNs that volunteer to use the "Annie Application" will receive training necessary to enable them to use the application. RN's will be on duty time for training.
- Bargaining unit RNs who choose to use the "Annie application" will not be required to respond to
 any inquiries made by Veterans using the "Annie application" in real time or any specific timeline.
- Bargaining unit RNs who choose to use the "Annie application" will be given full access to see all
 messages to them from Veterans, included time, date, message, etc. generated by the "Annie
 application".
- Local management shall provide notification to local NNOC, NNU officials at the local level prior to any implementation of the "Annie application".
- NNOC/NNU at the local levels will be given the opportunity to bargain the impact and implementation of the "Annie Application" as long as it does not conflict with this MOU.
- 7. Upon request, NNOC/NNU will be provided with all reports generated by the "Annie Application".
- The effective date of this agreement will be the date signed by both parties. VACO LMR will
 expeditiously provide the local VA facilities with a signed copy of the agreement. The appropriate
 local management official will provide a copy of the signed MOU to the local NNOC/NNU Director
 upon their receipt.

Michael J. Clements

FOR THE UNION

Michael J. Clements

FOR THE UNION

Irma J. Westmoreland, RN

Labor Relations Specialist President
Department of Veterans Affairs (VA) NNOC-NNU

03/08/2018 3-8-18 Date

Date

James Zeveski, Labor Relations Consultant VHA Workforce Management and Consulting